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ПОДГОТОВКА К ЕГЭ
РАЗДЕЛ «ГОВОРЕНИЕ»
«СБОРНИК РАЗГОВОРНОГО КЛИШЕ»

УЧИТЕЛЬ АНГЛИЙСКОГО ЯЗЫКА

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Однако помните, что жесты и мимика не всегда могут заменить слово, поэтому старайтесь не злоупотреблять этой стратегией. 8

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Если вы не поняли слов экзаменатора либо не уверены, что поняли правильно:

попросите повторить:

I'm sorry, could you repeat that, please?
Could you say that again, please?

Попросите прокомментировать или уточнить вопрос/ утверждение:

I'm sorry, I don't understand.
I'm sorry, I don't quite see what you mean.
Sorry, I don't quite catch what you were saying.

Повторите вопрос или часть вопроса для уточнения правильного понимания:

Did you say...?
At the post office?
Thirty or forty?
Would you like to know...?
Are you asking about...?
Should I describe...?
Do you want me to comment on...?
How do I react to...?

Если у вас нет готового ответа на вопрос и вам необходимо собраться с мыслями:

постарайтесь выиграть время:

повторите вопрос экзаменатора:

Does nuclear energy cause pollution?
Do I enjoy fancy dress parties?

перефразируйте вопрос экзаменатора:

You mean what does Greenpeace do to improve our living conditions?
What do I think about disarmament?

используйте фразы и выражения, которые дают время на раздумье:

Well..., You know..., Actually..., You see..., In fact..., Let me think..., Honestly..., The thing is..., As far as I'm concerned..., It's difficult to say..., That's a very interesting/ difficult question..., I'm not quite sure but I believe / think...

сошлитесь на личный опыт или мнение других людей – родителей, друзей и т.п.:

Well, I haven't thought about it too much but my father says...
I'm not familiar with nuclear energy, but my friends...

Дипломатично смените тему: переведите обсуждение в тему, близкую к заданной (не уходите далеко от заданной темы, чтобы не потерять экзаменационные баллы).

Экзаменатор: Do you eat in a healthy way?

Учащийся: I think food is very important for our health, as well as regular exercise. I exercise every day and ...

Если вы не знаете или не помните какого-нибудь слова, не волнуйтесь:

Замените это слово другим, с близким или более общим значением:

Meat вместо lamb

Вместо слова используйте определение или описание предмета или лица:

The thing you put your head on when you go to sleep (pillow)

Прибегните к жестам или мимике, покажите форму, цвет, настроение:

Her dress was a funny colour..., a bit like this...,

It was shaped like this...

Однако помните, что жесты и мимика не всегда могут заменить слово, поэтому старайтесь не злоупотреблять этой стратегией.

Попробуйте попросить экзаменатора помочь вам (но будьте готовы к тому, что в некоторых случаях экзаменатор не будет отвечать на подобные вопросы):

What's the word for the hospital where women have babies?

What do you call the person who helps women to give birth?

Если вы должны выбирать между разговорным и официальным языком, обратите внимание на следующее:

кто ваш собеседник, определяемый заданием, чем больше разница в вашем возрасте, социальном статусе и чем меньше вы друг друга знаете, тем более официальную (вежливую) форму общения вам следует избрать:

В поезде:

При обращении к другу:

Can you open the window?

Open the window.

При обращении к незнакомому человеку:

Would you mind opening the window?

It's very hot in here.

Если ситуация требует неких усилий со стороны вашего собеседника (вы просите что-то купить, дать информацию, подвезти вас), то чем больших усилий вы ожидаете, тем более вежливые формы обращения вы должны выбирать:

I wonder if it would be all possible for you to call off your holiday.

Can you tell me the time?

Помните, что вежливые фразы обычно длиннее – чем больше слов вы используете, чтобы о чем-то попросить или что-то предложить, тем более вежливо это прозвучит.

Если вам нужно описать фотографию или картинку:

1 способ:

Начните с общего описания того, что вы видите на фото или картинке:

The picture shows a busy street in the city centre...

I can see a group of people sitting around a table, having a meal.

Затем переходите к деталям:

The man in the middle of the picture is wearing a strange hat...
I think the grandmother isn't very happy...

Старайтесь использовать выражения, помогающие в описании фото:

In the picture..., in the middle (of...),
On the left / right (of...),
In the bottom / top left-hand corner...,
In the foreground..., in the background..., I can see...

2 способ:

Начните с фактов, с объективного описания:

The picture shows an old woman and a teenage boy.
The woman is carrying a shopping bag.

Далее переходите к интерпретации:

The woman looks rather poor.
She may be the boy's grand mother.

Не забывайте об опорных выражениях при описании картинки:

The woman looks very happy.
It looks as if she's enjoying herself.
He may be older than he looks.
They could be close friends.
They seem to be celebrating something.
It's probably a wedding party.

Если вам нужно обсудить одну из двух выбранных тем:

Постарайтесь логически выстроить вашу презентацию:

Помните, что оценка зависит не только от содержания, но и от связности изложения, логики и ваших ответов на вопросы экзаменатора

Продумайте структуру презентации:

Представьте известные вам факты и выскажите свое мнение
Кратко суммируйте содержание вашей презентации.

Продумайте язык презентации:

Произношение и корректное использование грамматики не менее важны, чем богатый словарный запас и разнообразие грамматических структур;
Будучи представленной в устной форме, презентация не должна включать в себя слишком официальную лексику и обороты, присущие только письменной речи.

Делайте пометки:

Перечислите по пунктам, о чем вы собираетесь говорить;
Выпишите фразы, которыми вы начнете и завершите презентацию, а также опорные выражения и понятия;
Подчеркните то, что обязательно следует упомянуть.

Не забывайте использовать связующие слова и фразы, помогающие выстроить речь:

Let me start with...
Firstly / Secondly,...
...for instance...
In spite of this,...
What's more,... / Moreover,...
Last but not least,...

What I wanted to talk about is...
On the one hand..., but on the other hand...
Another thing is...However,...
In fact,...
To cut a long story short,...
All in all,...
Finally,...

Не заучивайте вашу речь наизусть:

Помните, что после презентации вам будут задавать вопросы, и придется импровизировать.

Избегайте длинных и сложных предложений: в устной речи короткие предложения воспринимаются лучше.

Не говорите слишком долго:

Старайтесь побыстрее затронуть все предложенные аспекты задания, если останется время, развивайте высказывание, добавляя новые аргументы.

Как поздороваться, представить, начать разговор и попрощаться

Как поздороваться

Good morning. Good afternoon. Good evening. Hello. Hi.
How are you? – I'm fine, thank you, and you? – I'm fine, thanks.

Как попрощаться

Goodbye. Bye. See you. See you soon. See you on Monday. Have a nice time. Have a good weekend. Don't forget to drop me a line. I'll call you. Give me a ring some time!

Как закончить разговор

Well, it's been nice talking to you.
OK, see you on Sunday.
I'm sorry, I must be going.
Bye, bye, take care.

Как представить других

John, this is Peter. John, meet Peter. John I'd like you to meet Peter. I'd like to introduce Peter Black. May I introduce Peter Black to you? Let me introduce Peter Black to you.

Как представиться

My name's Peter Jones. I'm Peter Jones. Nice to meet you. Pleased to meet you. How do you do?

Как начать разговор.

Excuse me, is anyone sitting here? Is this seat taken?
Excuse me, am I not interrupting?
Excuse me, could you tell me the time?
Have you been here before? I'm new here.
Excuse me, haven't we met before?
Peter, is that you? We haven't seen each other for...
Lovely day, isn't it? – Yes, it is.
Dreadful weather, isn't it? - isn't it awful?

Привлечение внимания

Excuse me... - извините ... Общепринятая форма.
Pardon me... - извините... Обращение с одновременным извинением за беспокойство.

I say!... - Послушайте!...

Hey! – Эй!

See here! – Послушайте!

Look here! – Послушайте! Содержит оттенок упрёка, недовольства «послушай-ка...».

May I ask you a question? – Можно вас спросить?

Can I have a word with you? – Можно вам задать вопрос?

Как поддержать разговор

Как попросить объяснить или повторить что-либо

Could you repeat that, please?

Sorry, I didn't catch what you said. Could you say it again, please?

I'm not sure if I understand. Could you explain that, please?

I don't quite see what you mean.

What do you mean by 'funny'?

What does 'file' mean exactly?

Could you spell your name, please?

Could you give an example?

Как вежливо вступить в разговор

By the way,...

That reminds me...

Excuse me, I'd just like to say that...

May I come in here?

May I say something?

That's right, but don't you think that...

Asking about health

- Are you feeling unwell?

- What's the matter?

- Are you all right?

- Is something wrong?

- You don't look very happy. What's the matter?

- You don't look very well. What's up?

- Are you all right? You look a bit nervous / worried.

Reassuring

- It's nothing serious.

- It's going to be all right.

- Don't worry.

Expressing negative feelings

Well, I could be better.

- I'm (a bit / really) nervous / worried fed up.

- Nothing's going right in my life.

Interacting - Взаимодействие

- ...you know what I mean?

- Did you know that...?

- It is, isn't it?

- It's true, and what's more,...

- So, what can we...?
- Exactly.

Keeping a conversation going

- Really? (I didn't know that)
- Goodness me! That's terrible!
- No, I suppose it isn't.
- It's shocking!
- I think you're probably right.
- True.
- I agree.
- As a rule,...
- Could I say something here?
- Could I ask a question?
- May I interrupt for a moment?
- Sorry, but...
- For example,...
- I can prove it

Как запросить и получить информацию.

Как запросить информацию - Asking for information

Could you tell me where I can find a phone box?

Excuse me, do you know what this machine is for?

I wonder if you could help me. When does the evening performance end?

Excuse me, what size is this jacket?

Does this bus go to Victoria Station?

Do you know where I can cash some traveller's cheques?

Where could I try this jacket on?

- Could you tell me..., please?

- Excuse me, do you know...?

- Do you happen to know...?

- I'd like to know, please,...

- Can you tell me..., please?

- Happen to know...?

- Got any idea...?

- I wonder if you could tell me...

- I should be interested to know...

Как дать отказ предоставить информацию

I have no idea, I'm afraid. I've never used it myself.

I'm sorry, I really don't know. I don't live in this area.

I can't tell you, I'm afraid. I'm a tourist myself.

I'm afraid I can't help you. I don't work here.

Как сообщить информацию.

Yes, of course. It's just round the corner.

I'm afraid I don't know. Try the information centre.

Ask the man over there – he'll help you.

I think there is a bank down this road.

Well, let me think...

Как дать указания

Как попросить дать указания

What should I do to borrow a book from this library?
Could you tell me how to operate this cash machine?
Excuse me, how does this payphone work?
Excuse me, how do you prepare this dessert?
How do you make this thing work?
Do you know how to fill in this form?

Как сформулировать инструкцию

You press this button and then a red light appears.
Don't forget to put a coin in the slot.
First lift the receiver, then dial the number.
You fill in this form, then you go to the counter.
Be careful – don't touch the handle.
When you see your number displayed, approach the counter.

Как дать совет

Как попросить совета

I'd like to spend the night here. Can you recommend a cheap hotel?
I have to buy a gift for an elderly lady. Could you give me some advice?
What would you do if you were in my position?
Excuse me, which bus should I take to the city centre?
I've run out of petrol. What shall I do now?
Do you have any idea what I could do?
- What's the best way to...?
- What do you think I should do?
- What's your advice?
- I'd like your advice about how to...
- What do you suggest I do about...?
- I don't know what to do.
- How can I...?

Как давать советы

I advise you... - Я советую вам...
I recommend you... - Я рекомендую вам...
I suggest (that)... Я предлагаю (чтобы)...
May I invite you?... Могу я пригласить вас...?
I'd like to invite you... Я бы хотел пригласить вас...
You must... - Вы должны... (категорическая форма)
I think you should... (более мягкая форма)
You'd better not drink so much coffee.
Why don't you look for a job?
If I were you, I'd smile more often.
I think you could talk to him once more.
I don't think you should take this exam now.
- Have you thought about / of (+ing)...? / What / How about ... (+verb +ing)?
- It would be best if you (+ past simple)...
- You might feel better if ...
- (Don't you think) you ought to / should...?
- You'd better... / You should... / You shouldn't... / You could...
- It might be a good idea to... / It would(n't) be a good idea (for you) to...

- Why don't you...?
- If I were you, I'd...
- In your position...
- I'd.../ I wouldn't...
- Why don't you...?
- Another good idea is to...
- If you do this, you will...because...
- By (+ing) ..., you will...
- Then / This way...
- This will / would...
- I (don't) think you should...

Ответные реплики на предложение или совет

- I'll think it over. – Я подумаю.
- I'll try. – Я попытаюсь.
- I'll do my best. – Я постараюсь.
- Thank you for advising me. – Спасибо за ваш совет.
- Thanks for your advice – Спасибо за ваш совет.
- That's not a bad idea.
- Thanks, I hadn't thought of that. I'll try it!
- That's a great idea.
- Yes, that's a good idea. / Yes, I suppose so.
- I agree with you.
- I think so too.
- That's exactly what I wanted to say.
- That's very true.
- You are right.
- That's just what I was thinking.
- That's quite right.
- How right you are.
- I absolutely agree.
- I am with you there.
- I think I'd agree.
- I am of the same opinion.
- I entirely agree that...
- I can't but agree that...
- I am sure that...

Responding disagreeing

- Maybe you're right / It's a nice idea, but...
- I'm not so sure / I'm not sure if it'll work.
- I've already tried that and it didn't work.
- That's easier said than done.
- I can't do that. / Mm, I'm not sure.
- But don't forget that...
- Very true, but...
- But in fact,...
- But actually,...
- OK, but what about...?
- In reality,...
- I don't agree with you.
- I'm afraid that's wrong.
- Do you really think so?
- Yes, but don't you think...
- I'm afraid I can't agree with you.

- As a rule,...
- Sorry, but...
- That is not the way I see it.
- Actually / in fact I think...
- Yes, but we shouldn't forget that...
- I am not sure in fact.
- No, I don't think that..
- That is not the way I see it.
- Do you really think that...?
- I am afraid I disagree with you.
- I don't think that...
- I can't agree that...
- I completely disagree that...
- I doubt whether...
- I am afraid...
- I am not sure that...

Как показать дорогу. - Giving directions

Как спросить дорогу - Asking

Excuse me, could you tell me how to get to....., please? - Извините, вы не могли бы сказать мне, как добраться до...?

Excuse me, could you tell me....., please? - Извините, вы не могли бы сказать мне...?

Excuse me, do you know this area well? ..., please? - Извините, вы хорошо знаете этот район?

Excuse me, can you tell me the way to... .., please? - Извините, вы не смогли бы сказать мне, как пройти до...?

Excuse me, where is...? - Извините, где...?

Excuse me, I am looking for....., please? - Извините, Я ищу...

How do I get to...? – Как мне добраться до...?

Can you tell me the time, please? - Вы не подскажете, который час?

Excuse me, could you tell me the way to the station, please?

How can I get to the centre?

Excuse me, could you tell me where the post office is?

I'm wondering how to get to the nearest hotel.

Excuse me, I'm trying to find the cathedral.

- Excuse me, could you tell me the way to...?

- Is there a...near here?

- How do you get to...from here?

- Do you know how I can get to...?

- Where is the nearest...?

- Can (Could) you tell me where ...is?

Как показать дорогу - Replying

Go along ... - Идите по...

Go to the end of... - Идите до конца...

Turn right...-Поверните направо...

Turn left... -Поверните налево...

Cross this street (the road)... - Перейдите через эту улицу (дорогу)...

Walk past... - Идите мимо...

Take the first turning (the second turning...) – Первый поворот (второй поворот)

You should cross the street... - Вам следует перейти улицу...

You should go to... - Вам следует идти до (к)...

You should go straight ahead... Вам следует пройти вперёд...

I'm afraid I can't help you... -Боюсь, я не могу помочь вам...

I'm afraid I don't know... - Боюсь, я не знаю...

It's over there... - Это там...

It's over here... - Это здесь...

Walk / drive / go straight on until you see / reach the church.

Turn left at the traffic lights.

Cross the street at the zebra crossing.

Take / It's the second turning on your left.

Turn left at the roundabout and it's the second road on your left.

Take a number 23 bus and get off at the seventh bus stop.

Change at the Hilton Hotel and take a number 15 tram.

It's 5 minutes from here on foot / by bus / by car.

The bank is right in front of you / on your left.

The post office is opposite the church / next to the post office.

- (Yes), turn left / right, go straight on/ ahead until you get to the traffic lights / the corner, ...

- Go past the..., then take the 1st / 2nd turning / road / street on the left / right, turn left / right into ...Street.

- The... is on / to the left / right, just opposite / next to / after / before / behind the .../ a five minute walk from here, between the ...and the..., right across from..., just down the road, just round the corner, on the left (right) side..., on the corner...

- Go up / down ...Street

- Go straight on...

- Keep going until you see...

Как говорить по телефону - Telephoning

Как начать телефонный разговор - Asking

Hello, (this is) Mary Smith speaking.

Can I speak to Mr Brown, please?

I'd like to speak to Peter, please.- Speaking.

Jackson Publishing. Can I help you?

- Can I speak to ..., please?

- Could you put me through to..., please?

Как попросить оставаться на линии - Responding

Hang on, I'll see if she's in.

Just a minute, I'll connect you.

Hold on a second. I'll put you through.

Hold on, please. / Hold on while I find a pen.

- Just a moment, please.

- Please, hold the line.

- Stay on the line, please.

Как сообщить, что позвать кого-л. к телефону в данный момент невозможно.

He's out, I'm afraid.

I'm afraid he's not available at the moment.

Can you call back this afternoon?

He'll call you back as soon as he comes in.

Как оставить сообщение - Requesting

Could I leave a message?

Do you think you could take a message?

Would you like to leave a message?

Can I take a message?

- Would / Could you, (please), ...?

- Can I have ...?

- Please, send help as soon as possible.

- Please, come as quickly as you can.

Как сообщить о случившемся

Как начать рассказывать

It happened a few years ago.

It was a horrible accident.

I knew from the very beginning that something was going to happen.

It was all very funny.

One day...

Как выстроить последовательность событий

At first I felt uneasy, but...

While I was talking on the phone I heard...

At the same time...

As soon as I heard the news on TV, I phoned Jim.

First I took out a pen, then I opened my notebook.

After that...

Before that, I had prepared what to say.

The next thing I did was to...

Finally,... / in the end,.../ Eventually,...

Как закончить рассказ

I'll never forget that day.

I'll never ask a stranger for a lift again.

It was the most unusual / unpleasant thing that has ever happened to me.

Как выразить предположение

Как выразить уверенность

Of course he'll manage.

He'll certainly win.

I'm absolutely sure she won't do it.

He can't be that stupid.

It's going to rain.

He must have offended her.

Как выразить неуверенность

Well,... (I'm not quite sure...)

You see,...

Actually,... In fact,...

What I mean is...

The point is...

Let me think,...

How shall I put it?

Frankly speaking,...

Как выразить возможность, вероятность

I suppose they'll come.

She's likely to get a scholarship.

They may forget about...

I don't think that...

I wouldn't be surprised if ...

Perhaps ...

It's possible that ...

She may have forgotten our address.

Как выразить различные чувства

Expressing surprise, interest, joy

- Good for you!
- Did they?
- That's great!
- That's a good news!
- How wonderful!
- I am glad to hear it.
- Are you?
- Really? Tell me.
- Who'd have thought it?
- I didn't know about it.
- How interesting!
- Marvellous!
- You must be joking.

Как выразить удивление и сомнение

What a surprise!
It can't be true.
You must be joking. / You must be kidding.
You can't be serious.
Well, I'll be blown!
I am / was surprised to hear that.
I am / was shocked!
I can't / couldn't believe it! Would you believe it?
I am / was totally confused!

Как выразить страх и как успокоить человека

I'm afraid of the dark.
I'm really worried about my daughter.
I was so scared, I've always been afraid of spiders.
I was terrified that they would come back.
I was scared stiff. / I was scared to death.
It was the most frightening experience I've ever had.
Don't worry! It'll be all right.
There's nothing to worry about.
There's no need to worry.

Как выразить ощущения

I could smell cigarette smoke.
The room smelled of garlic and burnt oil.
The soup tasted delicious – spicy but not too hot.
It tastes like fish.
She looks terrific.
We could hear music everywhere.
I felt something cold and wet touching my neck.

Describing a bad experience

- I / we once...
- You'll never guess what happened (to me/ us)...
- Did you hear / Did I tell you what happened...?
- I / We had a(n) (really) awful / terrible experience... and then to make matters worse...
- It was a nightmare!
- You'll never guess what happened.

- We had an awful experience.
- Did I tell you...
- Wait till I tell you what happened.

Sympathising / Encouraging

- Cheer up! Things can't be that bad!
- I'm sorry to hear that, but I'm sure everything will be all right.
- I'm so sorry. You really need...
- I know what you mean.
- Oh, you poor thing!
- What a shame!
- How awful!
- That's terrible!
- That's so annoying!
- That's bad luck.
- What a pity!
- How awful!
- Bad news travels fast.
- Oh no!
- Oh dear! Oh no! What a shame!
- How awful / terrible / disappointing!
- What a(n) terrible experience / absolute nightmare!
- Oh, I'm (really) sorry to hear that. You must be / feel really disappointed / angry

Expressing extreme feelings

- I'm ready to explode?
- ...is / are driving me crazy?
- I'm just going mad.
- I can't stand ...any more.

Expressing annoyance

- It drives me crazy.
- It really gets on my nerves.
- It makes me angry.
- It really annoys me when...
- I just can't put up with it any more.
- It's a disgrace!
- It makes my blood boil!

Выражение просьбы

Как выразить просьбу

Could you...? – Не могли бы вы...?

Can you...? – Вы не ...?

Would you mind + форма герундия ...? – Не могли бы вы...? Используется в обращениях к незнакомым людям.

Will you help me with this bag, please?

Do you think you could close the window?

Can / Could you lend me some money/

Do you mind speaking more slowly?

Would you mind waiting a little?

I wonder if you could possibly give me a lift.

I was wondering if you could explain this problem to me once more.

- Would it be OK if...?

Как дать отказ

(Do / Would you mind...?) Well, I do / would as a matter of fact.

Sorry, I can't.

I can't help you, I'm afraid.

I'm awfully sorry, but I have to...

I'd love to, but...

I'd really like to help but...

- I'm afraid...

- I'm sorry, but...

- I'd like to, but...

Как выразить согласие

Certainly - Конечно

Most certainly. - Конечно

Sure. - Конечно

Of course. - Конечно

Naturally. - Естественно

Willingly - Охотно

With pleasure. – С удовольствием

All right. - Хорошо

Right. - Хорошо

Right away – Сейчас

Sure. / OK.

Yes, of course. / Certainly.

(Do / Would you mind...?) Not at all.

I'd / I'll be glad to.

By all means.

- Yes. That's fine.

Reporting problems / requesting action

- I've got / There seems to be a problem with this...

- I think there's smth wrong with the...

- The ...is missing / broken,...

- Could I exchange it.../ get it repaired / get a replacement, please?

Responding

- What's the problem?

- Let me see if we have one in stock.

- Let me have a look at it.

- Yes, of course.

- I'm afraid we'll have to send it away to be repaired.

Offering a solution

- Have you tried / thought of ...?

- How about ...? Why don't you...? You could try...

- I (would) suggest that you...

- The best thing to do is to...

Responding

- OK, I'll try it.

- That's a good / not a bad idea.

- (I suppose) that might work.

- Well, it's worth a try.

- I've already tried that and it didn't work.

Как предложить помощь

Как предложить

Can I do anything? – Могу я сделать что-нибудь?

Can I give you a hand with that? - Могу я помочь вам в этом?

Let me... - Позвольте мне...

Can I help you? – Я могу помочь вам?

Shall I...? – Можно мне...?

Shall I get you a glass of water?

May I help you with that suitcase?

Let me do it for you.

Would you like me to wash up?

Do you think I could help you with this?

Would you like...? - Не хотите ли...?

Would you like to... - Не хотите ли...? После частицы «to» в данном случае должен следовать глагол.

- You sound / look awful. Let me.../ Why don't I.../ Can I... (help you with.../ get you...?)

- Sorry you're not well. Would you like me to...?

- You don't look / sound very well at all. Shall I...for you?

- Can I give you a hand + ing form?

- Can I help you to...?

- Do you need some help + ing form?

Как отклонить предложение

It's / That's OK, thanks.

No, thanks, it's all right.

Thank you very much, but I'll manage.

That's very kind of you, but I can do it myself.

Thanks for offering but I'll be all right.

- Oh, no thanks, I'll be fine.

- That's really kind, but I think I can manage to do it / get it myself.

- Actually, I've already got / done it. Thanks anyway!

- No, I can manage, thanks.

- No, it's OK, but thanks anyway!

Как принять предложение

Thank you very much.

Thanks a lot.

That's very kind of you, thanks.

Well, if you insist. It's very kind of you.

How kind, but you don't have to.

- Yes, please. That's very kind of you.

- Would you? That would be great / a great help!

- Sounds great. Sure, thanks!

Как подать жалобу

Как подать жалобу

- I'm afraid I have a complaint...

- I'm really unhappy/ annoyed / upset / angry about...

- Do you think you could do something about...?

- I wonder if you could stop (+ verb + ing)...?

- Would you mind stopping...?

I'd like to complain about the radio I bought last week. It doesn't work.
I've got a problem, you see. I'm afraid the window in my room doesn't open.
I'm sorry to trouble you but could you turn the music down?
I'm sorry to say this but your children have broken my window.

Как принести извинения

- I'm so sorry I ... I didn't mean to upset / hurt / worry you.
- I had no idea you were so upset about... Please forgive me!
- I feel really bad about ... so please accept my apologies / I'd like to apologise.
- I realize I was / it's wrong to ... I won't do it again.
- Oh, sorry! I didn't mean to upset you! I had no idea!
- I'm really / so / extremely sorry. Please accept my apologies.
- I see / understand why you're upset. It won't happen again.
- Oh, I do apologise. I / We'll try to do something about it.
- Sorry! / I'm so sorry. I won't do it again.
- I am (very) sorry. I didn't realize...
- Please forgive me. I didn't mean to...
- I apologise. / I do apologise.

I'm terribly sorry.

Please forgive me.

It won't happen again.

I didn't mean to do it.

It was so silly of me.

I'm afraid I've got something to tell you. I've scratched your car.

I don't know how to put this, but the dictionary you lent me got damaged.

Как отказать / принять извинения

I don't believe it. How could you (do that)?

Why didn't you look after it?

I'll never lend you anything again.

What are you going to do about it?

Как принять извинения / Как простить

It doesn't matter... - Ничего страшного ...

Never mind... - Не беда...

Oh, that's all right, don't worry about it.

Oh, never mind, it doesn't really matter.

It's nothing, forget it. / it's OK.

It's not your fault.

I'm sure you didn't mean to (do it).

- That's quite alright.

- Thanks, I (really) appreciate that.

- No problem.

- Apology accepted!

- Oh, it's / it was nothing. Don't worry about it / Don't give it another thought!

- It's OK, you really don't need to apologise.

Как внести предложение и как планировать на будущее

Как внести предложение

Let's ... - Давайте...

Let's not... - Давайте не...

What about + герундий? - Что если...?

What about you (them) ...? – А как на счёт вас (их)...?

Are you doing anything on Saturday night?

How about going out somewhere this evening?

I'm going for a walk. Would you like to join me?

Why don't we go to the seaside this weekend?

Let's eat out tonight!

- Have you made any / What are your plans for... (next year / after the exams)?

- What are you planning / hoping / going to do... (next year...)?

- I was wondering if you'd like to.../ if you are free..?

- I'm / We're going to see ...on... / Would you like to join me /us? / Do you fancy coming along?

- If you're free on..., would you like to go to...?

Responding

- I'm going / planning / hoping to / thinking of...

- I've decided / made up my mind to...

- I guess / think I'll...

- If I can, I'd (really) like to / I think it would be great to...

- I've always wanted to...

Как согласиться с чьим-либо предложением

Certainly - Конечно

Most certainly. - Конечно

Sure. - Конечно

Of course. - Конечно

Naturally. - Естественно

Willingly - Охотно

With pleasure. – С удовольствием

All right. - Хорошо

Right. - Хорошо

Right away – Сейчас

Good idea.

Thanks, I'd love to.

That's a great idea.

That would be lovely.

Why not?

- I don't mind.

- Thanks. Great idea.

- Sure. Why not?

- I'd love to. / That would be lovely! / That sounds like fun. Thanks! / Yes, OK. Good idea.

Как не согласиться с чьим-либо предложением

I'm afraid... Боюсь, что...

Thanks for asking but I can't.

It's nice of you to ask but I've already promised to help George.

I'm afraid I'm busy tonight.

I'm sorry, I'm expecting some guests on Saturday.

This weekend is a bit difficult. What about next weekend?

- That sounds nice / great, but...sorry.

- Actually, musicals / operas, ... aren't really my kind of thing / my cup of tea.

- I'm sorry, but I can't.

- I'm afraid I can't. I have to...

- That's very nice of you, but...

- That's very kind, but ... Sorry.

- I'd love to, but...

- Maybe another time.

- (I quite like ...but) I prefer...
- I don't really like...
- I am not a big fan of....
- I hate / I can't stand...
- I'd rather not, actually.
- I don't really want to...
- Well, I think I'd prefer to / prefer not to...
- I wish I could, but...
- I'm afraid I can't possibly...
- I'd like to, but...
- I don't really fancy...
- I'm not really willing...
- (Well) on the whole, I don't think...
- (Well,) you see,...
- The reason was that...
- Let me explain. You see,...
- But the point is,...
- Well, the thing is,...
- It's like this: you see,...
- The main reason is that...
- If I could explain...

Как назначить встречу

I'd like to make an appointment with...

Do you think we could meet soon to discuss it?

Could we meet to talk about it?

What time shall we meet?

What time shall I pick you up?

Does Monday morning suit you?

Can you make it on Friday afternoon?

Monday's fine with me.

I'm afraid I can't make it then, but I could make Tuesday.

Как планировать будущее

Shall we prepare some Chinese food?

What shall we bring?

Who's going to clean up afterwards?

I'll bring my CDs.

I'll bring some wine if you prepare the food.

I'll pick you up at 6 p.m.

Asking about & expressing wants / intentions

Asking

- Would you like to...? What would you like to...?
- Do you want to...?
- Are you going to...?
- Do you think you'll...?

Responding

- I'm going to...
- No, I wouldn't like to...
- I don't really want to...
- Yes, I (definitely) hope to...
- Yes, I think I'll...

- No, I don't think so.
- I don't think I'll...
- I'd like / love to...

Seeking approval

- I'm thinking of... What do you think? Do you think it's a good idea?
- What do you think about...? Do you think I should?
- Do you like this?
- How's this?
- What do you think of...?
- How do I look in this...?
- Do you think...are all right?
- Are you for...?
- Is...all right, do you think?
- Do you approve of...?
- What is your attitude towards...?

Approval

- Yes, definitely!
- Sure, go for it!
- I think it's a great idea!
- If I were you, I would.
- Why not?
- Excellent. It really...
- It's really nice. It really...you.
- ... is very good
- ...is quite / absolutely right.
- ...seems / sounds just right.
- ...is just what I had in mind.
- I am all for such opinions.

Expressing doubt / disapproval

- If I were you, I wouldn't...
- I would think twice about doing that. I'm not sure that's a good idea.
- Hmm... I don't know.
- I don't think it...you. It's too...
- I don't like it. It's a bit too...
- I don't think... is very good.
- It is wrong to think that...
- It isn't right to...
- I can't approve of ...
- ...is all wrong.

Как высказать мнение

Inviting speculation

- What do you think ...(this means,...)?
- Do you have any idea what...?

Speculating - Размышление

- I think (it means)...
- I can't say for sure, but it might..
- Well, it could (mean)...

- Look! I'll tell you what... - Послушайте, что я вам скажу..
- It's like this. You see... - Значит так...
- I'll start by saying that...- Начну с того, что...
- As I see it... – На мой взгляд...
- In my opinion... – По моему...
- By the way... - Между прочим... (кстати)
- On the one hand... on the other... – С одной стороны... с другой...
- It's common knowledge that...- Общеизвестно, что...
- All things considered...- Учитывая все обстоятельства...
- It must be admitted that...- Следует признать, что...
- In conclusion I'd like to say that...- В заключение я бы хотел сказать, что...
- This is the way I look at it. – Таково моё мнение.
- This is the way I see it.- Таково мой мнение
- I sometimes think that more money should be spent on animal protection.
- It seems to me that it is almost impossible to get there.
- I believe that Africa is an exciting place to live.
- In my opinion they should arrest him.
- I think the film is quite interesting.
- I think / believe that...
 - In my opinion / view, ...
 - It seems / appears to me that...
 - I am (strongly / very much / totally) in favour of...
 - As far as I am concerned (aware),...
 - In my opinion / view,...
 - The way I see it, ...
 - It seems to me that...
 - To my mind...
 - To be honest,...
 - In fact,...
 - To tell you the truth,..
 - Personally, I...
 - Maybe I shouldn't tell you this, but...
 - I must say that...
 - It seems to me that...
 - Personally, I feel that...
 - As I see it,...
 - My opinion is that...
 - I (strongly) believe...

Generalising- Обобщение

- Many people think that...
- Everybody says that...
- We all know that...
- In general,...
- Usually,...

Specifying - Уточнение

- But what about...?
- But don't forget...
 - Very true, but...
 - But in fact...
 - But actually...
 - And besides...
 - OK, but...
 - In reality...

- The exception is...

Как не согласиться с чужим мнением

That may be true, but...

I'm not sure I agree with you.

Perhaps, but don't you think that...

I can't agree with you there.

You can't be serious.

Oh no! – Нет и нет!

I can't agree with you – Не могу с вами согласиться

You're mistaken – Вы ошибаетесь

I don't think so – Я так не думаю

Of course not. – Конечно, нет

Certainly not. – Конечно, нет

I'm against it – Я против

That can't be true – Этого не может быть

It's not for me to say – Не мне судить

- I don't agree with you.

- I don't think that...

- That's not true.

- I see what you mean, but...

- I would disagree that...

- I would argue that...

- I (strongly) disagree with...

- I am (totally) opposed to / against...

- That can't be right.

- I doubt that (very much).

- Surely not.

- You must be joking.

- Do you really think so?

- It doesn't really bother me – Это не волнует меня.

Criticising

- That / It's not very good / nice.

- You shouldn't do / have done that.

- I don't like / want ...

- You drive me crazy / get on my nerves when you...

- I can't stand it when you...

Как согласиться с чужим мнением

Oh yes! – О, да!

You're right – Вы правы

Right you are – Вы правы

That's right – Да. Правильно.

I quite agree with you – Я вполне согласен с вами.

I fully agree with you – Я полностью согласен с вами

Exactly – Точно

I hope so. – Надеюсь, что так

Very likely – Очень вероятно

That's exactly what I think / what I wanted to say.

I couldn't agree more.

I agree entirely.

So do I.

- I (strongly) agree with / believe that...

- Yes, it is really annoying / irritating / awful / ridiculous.

- Yes, it gets on my nerves, too.
- That's a fair point – Это справедливо.
- Well, actually, I don't mind it.
- You could / might be right.
- That's a thought.
- That's true. / That's right.
- I agree (with that).
- You are right.
- You are dead right – Ты совершенно прав.

Выражение сомнения

Really? Is that really so? - Правда? Неужели?

Is it true? – Это правда?

Do you really mean that...- Вы действительно полагаете что...

I doubt that (if) ...- Я сомневаюсь, чтобы...

(It's) hardly likely/most unlikely that... – Маловероятно, чтобы...

That's not very likely – Сомневаюсь в этом...

Do you really mean it? - Вы действительно так считаете?

Are you serious? – Вы серьезно?

Sounds promising, but... – Звучит многообещающе, но...

Things do happen. – Бывает (случается).

You're joking! –Вы шутите!

You must be joking! - Должно быть, вы шутите.

Can't make up my mind. – Не могу решиться.

I'm in two minds. – Никак не решусь (не могу решиться)

I (rather) doubt it. – Я (сильно) сомневаюсь.

I don't expect so. – Не думаю, что это так...

Up to a point. – В какой-то мере.

To some extent. – В какой - то мере.

(It's) yes and no. – И да, и нет.

Are you sure? – Вы уверены?

Is that so? – Это так?

Complements

- You look great today!
- You sang really well today!
- You are the smartest girl in our class.
- I think your accent is getting better.
- Oh, thank you.
- That's very kind of you.
- Do you really think so?
- Thank you. I needed that.

Как говорить о своих интересах

I find the history of Europe fascinating / very interesting.

I'm quite interested in politics.

I'm keen on football and hockey.

I'm bored by nature films.

I'm very fond of dogs.

Как выразить желание и намерение

I'd like to come back here one day.

- I want to be on time.
- I wish I had a more interesting job.
- I'm going to stop smoking.
- I'd (would) sooner... - Я бы скорее...

Expressing likes / dislikes

Enquiring about likes and dislikes

- Do you like / enjoy ...(-ing)?
- What sort of thing(s) do you like ... (-ing)?
- What do you like / dislike about ...(-ing)?
- What do you think of ...(-ing)?
- Would you agree with...?
- I wonder if you agree with...?
- What do you think (about this)?
- What is your opinion / view?
- How do you feel (about this)?
- Have you got any ideas about this?

Expressing likes

- I like / love it.
- It's cool / great / brilliant.
- I find it relaxing / enjoyable.
- I'm crazy about it.
- I'm really into it.
- I like / love...
- It's a lot of fun
- I'd recommended it to anybody.
- It's my favourite pastime.
- It cheers me up.
- I'm keen on...
- I like...
- I'm interested in...
- It's my cup of tea.
- I recommend ...to everybody.
- It is worth + ing form
- ... is brilliant / good fun / misleading / exciting / scary / thrilling.
- ... makes you cry / laugh / think
- ... teaches you to be a good friend
- ...has a lot of ideas / information about...
- I (completely) agree / disagree that...
- I agree / disagree to a certain extent that...
- I (do not) agree that...
- Not bad.
- That's a (really) good / great idea.
- It was absolutely fantastic.
- That sounds good.
- Well, it wasn't bad.
- It is well worth seeing / reading.
- It's a masterpiece.
- Don't miss it!

Expressing dislikes

- It's terrible.
- I don't like / enjoy it (very much / at all).

- I hate it. I find it really boring.
- I hate / can't stand...
- I don't fancy it.
- It's awful/ boring.
- It's a waste of time
- I'm sorry for people who...
- It's not really my thing.
- It bores me to death.
- It is not worth +ing form.
- It's not everybody's cup of tea.
- It bored me to death.
- I can't stand...
- Nothing special.
- I wasn't at all impressed (with...)
- It's / That's nothing special.
- That's an absolutely / a really terrible / awful idea.
- I didn't like it at all.
- No, it's not my kind of thing.
- I am totally against...

Enquiring about preferences

- Do you prefer (-ing form) ...or...
- Would you rather (inf without to) ...or...
- Do you like (-ing form) ...more than...
- What do you think of...?
- Doesn't this ...(sound great)? / Isn't this...(fantastic / funky,...)?
- What ...do you like / prefer?
- What's your favourite...?

Expressing preferences

- Well, I really like / love / hate
- I'm not too keen on / I don't like doing...
- I (much) prefer (-ing form) to...
- It's pretty good, isn't it?
- I (absolutely) love it!
- Wow, yes, it does / yes it is / it's fantastic / cool!
- It's great/ It's totally my kind of (thing / music,...).
- Well, it's OK / not bad.
- To be honest, I'm not too keen on it. I prefer...
- Actually, it's not really my kind of (thing / music, ...)
- I don't (really) like it, to tell you the truth.

I enjoy going to large parties.

I like jogging. I love French food.

I don't like vegetables. – Neither do I. / I don't.

I'd prefer to have tea.

I hate going to school.

I'd rather watch a video than go out.

I'd rather not stay here alone.

I'd (would) rather... - Я бы лучше...

I'd (would) sooner... - Я бы скорее...

Как давать или получать разрешение

Как попросить разрешения

May I...? – Могу я...?

Can I...? – Могу я...?

Do you mind if...? Вы не возражаете если ...

Can I leave earlier?

Could I look at your newspaper?

May I use your scissors?

Do you mind if I open the window?

Is it all right if I bring a friend?

Would you mind if I didn't come to school tomorrow?

I wonder if it would be possible for me to have a holiday in July.

Как дать разрешение

Certainly - Конечно

Most certainly. - Конечно

Sure. - Конечно

Of course. - Конечно

Naturally. - Естественно

Willingly - Охотно

With pleasure. – С удовольствием

All right. - Хорошо

Right. - Хорошо

Right away – Сейчас

OK. / Yes. / Yes, of course.

(Do / Would you mind...?) Not at all. Please do.

(Do you mind...?) No, I don't mind at all.

I suppose so.

Как не дать разрешения

I'm afraid non.

That's not a very good idea.

I don't think that's a good idea.

No, please don't.

I'd rather you didn't.

I'm sorry, but that's not possible.

(Do you mind...?) Well, I do as a matter of fact.

(Would you mind...?) actually, I would.

Как запретить или не позволить что-л. сделать

You can't smoke here, I'm afraid.

I'm sorry, but you're not allowed to park here.

You mustn't touch this switch.

Dogs are not allowed here.

Breaking news. Reacting to news.

- You're not going to believe this / I know it's hard to believe, but I read somewhere / somebody told me that...
- You'll never guess what I heard / read! Guess what?! Apparently,...
- Did you know that...?
- Did you hear about / that...?
- Listen to this...
- You won't believe this.

- I've got some good news to tell you.
- The good (bad) news is...
- I'm glad to tell you...
- Luckily...
- I'm sorry, but...
- I have some bad (good) news for you...
- Fortunately...
- I'm afraid...

Giving good news

- Guess what!
- I've got some good news. I...
- I've just...
- I'm going...tomorrow.

Giving bad news

- I've just heard...
- I'm afraid...
- I'm sorry to say...
- I've got some bad news.

Showing surprise

- Really?! That's unbelievable! Never?! No! I can't believe it! What?! You've got to be kidding! / You can't be serious?!

Expressing doubt

- That can't be right!
- Are you sure? Where did you hear that?
- Oh, come on! That's ridiculous!
- Hmm...If I were you, I'd take that with a pinch of salt.
- Well, don't believe everything you hear / read!

Reacting

- That's great. Well done!
- Wow! That's brilliant!
- That's fantastic / amazing / unbelievable / great
- Oh, no. Oh dear!
- Really? What happened?
- That's too bad / terrible / scary!
- Really? You must be very sad.
- What a story!
- How awful / horrible / dreadful!

Expressing concern / hope

Introducing a topic

- I heard the other day that...
- They say that...
- Did you know that...?
- I read somewhere recently that...

Expressing concern

- That's (just / totally) horrible / ridiculous / irresponsible
- That's (really/ so) terrible / cruel /shocking!
- It / That doesn't bear thinking about!

- Are you all right?
- What's the matter?
- Is there smth wrong / on your mind?
- Is there anything worrying / troubling you?

Expressing worry

- I'm (a bit / really) worried / anxious (about / that)...
- ...really worries me / makes me anxious.

Expressing hope

- Well, maybe we can do something before it's too late.
- Maybe all is not lost. There's still hope.

Reassuring

- Don't worry. Everything will be alright / You'll be fine (if you)...
- There's nothing to worry / be anxious about. You should...
- It's quite alright. ...is / are quite harmless.
- I'm sure that if you ...(then)...

In the shop

- Does it fit?
- Is it my colour?
- Does this... go with this...?
- It's too big on me.
- I'll take it.
- It's a bit small.
- Do you have ... in a larger (smaller) size?
- Can I pay by card?
- I'm just looking, thanks.
- How much is it?
- Where's the fitting room?
- Can I help you?
- It suits you.
- Do you need another size?
- Would you like to try it on?
- Sure, it's no problem.
- Do you like it?
- I'll have a look.
- How will you pay?
- What make do you prefer?
- What size are you?

Talking about food

- It's OK.
- It's delicious.
- I can't stand it.
- It's disgusting.
- It's not enough.
- I'm allergic to...
- I'm a vegetarian.
- It's good for me.
- I should eat more...

- That's too much.
- I'll have to be more careful with...
- I can gain weight if I eat too much...